

## Testing Services for ServiceNow®

### ACCELERATE RESULTS

Deliver results faster by working with our testing experts to develop a test strategy and plan that is appropriate for your business and will focus on doing the right testing at the right time.

### FULLY MANAGED UPGRADE

Remove the headache of upgrading ServiceNow by giving the problem to us. We are experts in upgrading and testing ServiceNow upgrades so we take care of this for you, allowing you to focus on enhancements that add value to your business.

### TEST SCENARIO CREATION

Let our experts help you move to an automated testing platform. We can quickly and easily migrate manual test scripts into fully automated scenarios which can be instantly run through the AutoTestPro automated testing engine.

### TEST MANAGEMENT

We are experts in managing major testing projects and programmes. We work in partnership with you and provide regular updates to make sure you are fully apprised on progress.

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To develop and test our flagship product AutoTestPro, we have had to understand and test how ServiceNow, to a level deeper than anyone else in the world.

As a result, our team of experts have experience and knowledge of testing and upgrading ServiceNow that is second to none and we provide this expertise as part of our consultancy professional service helping our customers test and upgrade their ServiceNow platform.

With businesses expanding the use of ServiceNow beyond the IT department, multi-stream development is a must. Regression testing across the platform before any release becomes even more important in this environment, especially to avoid inadvertent defects making their way into production. Testing, coordinating and staying in control of this complex environment is a major challenge for organisations.

ServiceNow upgrades and patches come thick and fast and it is easy to get a long way behind the supported version. The risk of the upgrade gets exponentially worse the further behind you get. Our testing services means you stay current reducing the risk and allowing you to take advantage of the latest features in ServiceNow.

## Benefits

### Reduce Risk

Continuous integration regression testing avoids unforeseen defects being found late in the delivery life-cycle or even worse, escaping into production.

We utilize the latest DevOps methods of working de-risking your ServiceNow development and upgrade programme.

### Improve Quality

Teams have visibility of work being undertaken across multiple development streams, improving the co-ordination and communication between teams in other offices or on the other side of the globe.

### Reduce and Fix Costs

Remove the uncertainty of the cost of upgrades by fixing the price of the upgrade. Let us handle the complexity and risk of upgrades and related regression testing.

### Save Time

Experts in your organization should be focusing on core value add activities not mundane and laborious testing activities. We take the headache away from you and provide a high quality time saving service.

### Stay in Control

You are always in control of the service we provide. Live management dashboards allow you to stay in complete control of the quality of your test results.

## Highlights

- ✦ Fully managed upgrade service
- ✦ Real-time visibility of upgrade progress
- ✦ Full auditability of testing and traceability
- ✦ Continuous integration and regression testing
- ✦ Multi development stream test management
- ✦ Full defect management
- ✦ Test scenario creation
- ✦ Test strategy and planning services

