

## ServiceNow® Development Services



To develop and test our flagship product AutoTestPro, we have had to understand and test ServiceNow, to a level deeper than anyone else in the world.

As a result, our team of experts have experience and knowledge of developing and testing ServiceNow that is second to none. We provide this expertise as part of our consultancy professional service offering, helping our customers configure and develop the Now platform.

With businesses expanding the use of ServiceNow beyond the IT department, multi-stream development is a must. Developing, testing, managing and staying in control of this complex environment is a major challenge for organisations. For over 20 years we have been helping customers in all business sectors overcome these challenges and achieve greater results from their IT budget.

We use the latest visionary methods and technologies to achieve this. Not just for the sake of using a new buzzword, but because they actually deliver faster and for cost effective results for you.

### Benefits

#### Reduce Risk

Our developers are experts in modifying and configuring ServiceNow which means we won't make changes that have a costly impact in the future.

#### Improve Quality

Our developers are hand picked because they are experienced coders, not ITIL experts who have learnt how to develop in ServiceNow. This means that they write well structured, efficient and maintainable code, that user are delighted to use.

#### Reduce and Fix Costs

Remove the uncertainty of the cost of enhancing and configuring ServiceNow. Ensure that you get maximum value from every pound or dollar you spend on developing your platform.

#### Save Time

Our experience with ServiceNow means we can develop and configure faster than anyone else, which means you get value from ServiceNow faster than anyone else.

#### Stay in Control

You are always in control of the development services we provide. Live management dashboards allow you to stay in complete control of the quality of the development being undertaken.

### Highlights

- ✦ Expert and experienced developers
- ✦ Developers with business and ITIL knowledge
- ✦ Full auditability of testing and traceability
- ✦ Continuous development and delivery
- ✦ Multi development stream development
- ✦ Full defect management
- ✦ Agile/SCRUM, Waterfall, Test Driven methods
- ✦ Strategic Roadmap and SCRUM planning



### ACCELERATE RESULTS

Deliver results faster by working with our expert team of developers to configure ServiceNow to help you achieve your business goals as soon as possible.

### FULLY MANAGED UPGRADE

Remove the headache of upgrading ServiceNow by giving the problem to us. We are experts in upgrading and testing ServiceNow upgrades so we take care of this for you, allowing you to focus on enhancements that add value to your business.

### DEVELOP AT SPEED

Our expert developers aren't just developers. They always want to understand what outcome it is you want to achieve and that way can advise on the absolute best way to achieve it within ServiceNow.

### VISIONARY METHODS

We are always seeking to use the latest methods of delivery to achieve better results and efficiencies for you.

We are experts in Agile/SCRUM and Test Driven Development and the practicalities of using these methods not just the theory.

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